

Fabulous Minds Hypnotherapy Limited Privacy Notice

We are Fabulous Minds Hypnotherapy Limited (“Fabulous Minds”, “we”, “us”, “our”). We are registered with the Information Commissioners Office (“ICO”) in relation to our processing of personal data, under registration number ZB63826 This privacy notice tells you what personal data we collected about you and how we use it. This notice also explains your rights. If you have any questions, please contact us using the information provided below.

Our contact details

Telephone: 07848284664

Email: karren@fabulousminds.co.uk

What information we collect, use, and why

We collect or use the following information to provide our services to you:

- Names and contact details
- Addresses
- Date of birth
- Health information (including current and previous medical conditions and current medication).
- Records of consultations
- Payment details (processing of card payments and bank information for transfers and direct debits)
- Website user information (including user journeys and cookie tracking)

Lawful bases

Our lawful bases for collecting or using personal information to provide our services are:

- Consent
- Contract
- Legal obligation

- Vital Interests

Our lawful bases for collecting or using personal information for legal requirements are:

- Legal obligation

Where we get personal information from

- Collected directly from you when you provide information via email, telephone or our “contact us” form on the website.
- Information provided during consultations.
- Health care providers

How long we keep information

We will only keep your personal data for as long as is necessary for the purpose for which it is collected. At the end of the retention period, your data will either be deleted or anonymised.

Who we share information with

We may share your personal data where we have a lawful basis to do so. This may include:

- Relevant regulatory bodies and other healthcare professionals.
- Organisations we need to share information with for safeguarding reasons

Cookies

Cookies are small text files that are used to store small pieces of information. They are stored on your device when the website is loaded on your browser. These cookies help us make the website function properly, make it more secure, provide a better user experience, understand how the website performs and analyse what works and where it needs improvement.

Our website used third party website tracking technologies to provide and continually improve our services, and to display advertisement according to user’s interests.

You can update your preferences at any time by clicking the Cookie icon on the bottom left side of our website.

If you would like more information on how to manage cookies on some popular browsers, please click on the links below.

- [Internet Explorer](#)

- [Google Chrome](#)
- [Apple Safari](#)
- [Microsoft Edge](#)
- [Mozilla Firefox](#)

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal data.

Your right to rectification - You have the right to ask us to rectify personal data you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal data in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal data in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal data in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal data you gave us to another organisation, or to you, in certain circumstances.

Your right to withdraw consent – When we use consent as our lawful basis you have the right to withdraw your consent.

You don't usually need to pay a fee to exercise your rights. If you make a request, we have one calendar month to respond to you.

To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>

Last updated

27 April 2024